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May 17, 2017

Dear Valued Patient of Dr. Syed Khader:

If you had an electro diagnostic study (EMG or NCS) in Dr. Khader's office, I am writing to let you know about a recent breach of your personal information from SSM Health Medical Group.

This breach occurred between the night of April 12, 2017, and the morning of April 13, 2017, when an SSM Health employee discovered that a component of an electromyography ("EMG") medical device was missing from SSM Health Orthopedics at DePaul Hospital. The theft was immediately reported to the Bridgeton Police Department and the matter is currently under investigation.

This device was used solely for the patients of Dr. Syed Khader. SSM Health has confirmed that the information contained on this medical device was limited to your first and last name, date of birth, medical record number and a brief chief complaint. This information was stored on the medical device because you had an electro diagnostic study (EMG or NCS) in Dr. Khader's office. No other testing or appointment information was stored on this medical device, nor is your complete medical record accessible through this device. We do not believe you are at risk for identity theft based on the limited information stored on the device. **We can assure you that the device did not contain your Social Security number, address, phone number or financial information of any kind.**

It is likely that the purpose of the theft was to steal the medical device, which resembles a laptop computer, and not health information. There is no evidence to suggest that the limited health information contained on the medical device has been misused in any manner. Nonetheless, in an abundance of caution, we are notifying you of this incident.

We take very seriously our role in safeguarding your personal information. We have taken immediate action to help prevent such incidents in the future, including tightening controls through written procedures and further training of staff and management as it relates to the handling of patient information. We sincerely apologize for any concern this situation may cause you.

If you have any questions or would like to discuss further, please call me toll-free at 1-855-989-3662.

Sincerely,

A handwritten signature in cursive script that reads "Mackenzie Schlotz".

Mackenzie Schlotz  
Privacy Specialist