



Monroe Clinic Hospice Home & Hospice Services Frequently Asked Questions

How do you qualify for hospice services?

An individual qualifies for hospice services when their attending physician and the Hospice Medical Director determine that they have a terminal illness (6 months or less life expectancy). In addition, the patient and/or family must be fully aware of the prognosis and elect palliative or comfort care vs. curative measures.

How are hospice services paid for?

Medicare and most private insurance companies pay for hospice care as long as the patient continues to meet the criteria necessary. Patients may come on and off hospice care, and re-enroll in hospice care as needed. Hospice is sometimes funded by donations from the community.

When is the Hospice Home a good care fit for a person with end-of-life needs?

We know that the majority of people want to die in their homes. However, there are some people that have equally strong feelings against dying at home. Still others may not have a consistent caregiver available to make being at home possible.

What staff will be available at the Hospice home?

The hospice team will consist of physicians, hospice-trained nurses, Hospice Medical Director, social workers, Certified Nursing Assistants (CNA), chaplains and volunteers. In addition, patient may choose to involve their own physician.

When should an individual seek hospice care?

Receiving hospice care does *not* mean giving up hope. The earlier an individual enrolls in hospice care, the more opportunity there is to stabilize their medical condition, provide pain management and address other physical and emotional needs. Some patients improve and may be discharged from hospice care.

How does Hospice coordinate with existing services such as those offered by nursing homes?

Monroe Hospice has a strong commitment to collaboration with all care facilities ... and this won't change with the addition of the Hospice Home. Monroe Clinic hospice services can be provided wherever a patient chooses, whether that is in their own home, in a nursing home, a care facility or in our new Hospice Home.

How do services in a Hospice Home differ from those provided in a resident's home?

Hospice focuses on comfort, dignity and emotional support. Hospice care in the home is provided by intermittent care team visits to support care provided by family members or other caregivers. Hospice care at our hospice home is provided 24/7 and relieves family from the responsibility of providing primary care. This allows family to focus on the provision of emotional care of the patient and self-care. Family and pets visits are highly encouraged at the hospice house.

How did you decide on the size of Monroe Clinic's Hospice Home?

In order to arrive at the right number of beds to include in our Hospice Home, we analyzed the demographic information in the region. We also considered the demand for hospice services in the past three years. Our team toured other community hospice homes incorporating the best features and customizing Monroe Clinic's Hospice Home for our community needs. The information and insight helped us to determine that a home for eight residents would be optimal. However the building design allows us to easily expand should the need arise.

How will the house be paid for beyond the campaign?

The hospice home will be sustained by the payment for hospice services and resident fees. For the majority of patients, we receive payment for services. However, these payments typically do not cover the entire cost of care. Monroe Clinic & Hospital Foundation will continue to fundraise for hospice services. Hospice also receives a generous amount of funding through memorial gifts.

What if you can't pay for services?

Monroe Clinic & Hospital Foundation raises money for its Charity Care Program. No one who qualifies for hospice services is turned away due to an inability to pay.

Why build a Hospice Home here?

Hospice houses are unique. To find a facility with similar amenities you would need to travel a substantial distance. This distance is particularly difficult for elderly spouses who want to visit a loved one frequently.

Those who live in southwest Wisconsin and northwest Illinois areas are deeply committed to their communities. The fact that the Hospice Home project was 100% community funded is proof of that. Monroe Clinic's Hospice Home reflects the unique values and traditions of our community and we think that will be a comfort to those who choose to use its services.

How do I reach the professionals at Monroe Clinic hospice?

608-324-1230

800-367-8406

*Fundraising for building and sustaining
Monroe Clinic's Hospice Home is led by:*



608-324-2868

Monroeclinic.org/foundation